
Ryan Bigg

Atlanta, GA
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CAREER OBJECTIVE

10 years of social service experience with skills in crisis management, problem solving, collaboration, and advocacy. Familiarity with volunteer management, resource coordination, and community engagement. CPR and Mental Health First-Aid certified. Seeking a position to continue my passion to work for the community of Atlanta.

EXPERIENCE

Intown Cares, Atlanta, GA

2020-2024

Food Programs Manager (2021-2024)

- Oversaw the high-volume food pantry, food co-op, and grocery delivery programs. Directed 15-20 volunteers every pantry distribution, with each distribution having 200 clients receiving services.
- Coordinated with food pantry guests, volunteers, co-op members, corporate partners, community groups, vendors, and partner agencies to help provide food stability for households in metro Atlanta.

Housing Navigator (2020-2021)

- Assessed, enrolled, and navigated people experiencing chronic homelessness from the streets to permanent housing
- Maintained a caseload of 30 clients and provided navigation including accessing documentation and providing referrals to resources

Agape Youth and Family Center, Atlanta, GA

2018-2020

Youth Counselor

- Responsible for implementing educational and recreational activities for students in an after school setting as well as helping organize the program's functions such as transportation and kitchen preparation

Andrew P. Stewart Center, Atlanta, GA

2017-2018

Classroom Leader

- Facilitated and lead a group of students in a structured classroom environment for their after school program

Emmaus House, Atlanta, GA

2015-2017

Education Programs Specialist (2016-2017)

- Assisted with the functioning, planning, programming, and facilitating of youth enrichment activities for the Middle and High school after school program

Client Service Specialist (2015-2016)

- Responsible for assisting clients with social services in case work as well as coordinating, organizing, and distribute for the food pantry

EDUCATION

Georgia State University, Atlanta - *Masters of Social Work*

August 2024 - Current

Currently Enrolled

Emory University, Atlanta - *Bachelor of Arts*

September 2011 - May 2015

Dual Degree in Religion and Sociology